



Safe Operations for your Inflatable Center

Protect Your Business – Staffing and Training

Safety and security have to be the focus of your corporate culture. From the individuals you have greeting and checking customers in, to the ride attendants you have circulating your store, each team member must be well trained and focused on safety and security.

Here are some simple tips to keep your staff trained and focused on safety.

1. Start by developing a corporate philosophy and culture with fundamental focus on safety and security of the customers.
2. Hire quality individuals that are responsible enough to understand how important safety is to the success of the business.
3. Train your staff.
 - There are several outstanding training resources available to you and your staff
 - Safe Inflatable Operator Training Organization – www.sio.to.org
 - Responsible Operators of Amusement Rides – www.roarusa.net
 - Amusement Industry Manufacturers & Suppliers International – www.aimsintl.org
 - National Association of Amusement Ride Safety Officers – www.naarso.com
 - Hold regularly scheduled internal training exercises that focus in on real examples.
 - Have your staff sign off on documentation proving the completion of training.
4. Train your customers
 - Your customers should be trained on the basic operation rules of your store. They should acknowledge being trained by signing a training document.

Reducing your insurance costs – Risk Management

By taking a proactive and positive approach to risk management you can help control your overall insurance expenses, but more importantly establish a reputation as a safe and fun inflatable indoor center. Understanding that just one severe injury can irreparably damage the reputation of your store is critical. It is imperative that you approach risk management with an aggressive and consistent mentality. Here are some things you should be doing on a regular basis:

1. Use daily opening and closing checklists. Daily each ride should be cleaned maintained and if necessary, repaired. Documentation of this should be maintained in a log book.

